

YOUR SAY 

 **WIRRAL**



West Wirral Area Forum

Papers for the forum meeting

31st October 2007

**Melrose Hall,
Melrose Avenue
Hoylake**

7.00pm – 9.00pm

West Wirral Area Forum

7.00pm

Melrose Hall,
Melrose Avenue,
Hoylake

AGENDA

1. Welcome and introductions
2. Apologies
3. Area co-ordinators Report
 - **Minutes of last meeting and matters arising**
4. Public question time.
5. Streetscene Update - David Green Director of Technical Services and Tara Dumas Environmental and Waste Services Manager
6. Partner Updates
 - **Fire & Rescue Service**
 - **Police**
 - **Community Safety**
 - **Wirral Primary Care Trust**
 - **Wirral University Teaching Hospital NHS Foundation Trust**
 - **Older Peoples Parliament**
7. Dates of Future meetings/Presentations
8. Any other business

West Wirral
Area Forum
Area Co-ordinator's Report
31st October 2007

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Section One

Minutes from last meeting and any matters arising from last forum

Minutes - West Wirral Area Forum - 3 July 2007

Present	
In the Chair	Councillor Geoffrey Watt
Ward Councillor	DM Elderton , JE Green
Community Representatives	Gary Evans , Ian McKellar , Cynthia Radford
Older People's Parliament Representative	Eddie Boulton
Lead Officer	Jim Wilkie (Deputy Chief Executive/Director of Corporate Services)
Area Service Co-ordinator	Tracey Smith
Wirral Primary Care Trust	Glenn Coleman , Cathy Gritzner
Merseyside Police	Inspector John Smith
Merseyside Fire & Rescue Service	Paul Gibson (Merseyside Fire & Rescue Service)
Wirral University Teaching Hospital NHS Foundation Trust	Cathy Johnson
Council Officers	Lucy Pritchard (Anti-social Behaviour Team) , Mark Smith (Head of Service, Streetscene and Waste) , Mark Traynor (Streetscene Manager)
Apologies	Cllr Gerry Ellis , Cllr J Hale

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Minute 1 - WELCOME, INTRODUCTIONS AND APOLOGIES

Councillor Watt conveyed the Chairman's (Councillor Ellis) apologies (other apologies as shown above) and welcomed approximately 40 members of the public. The members of the Forum and the officers introduced themselves to the meeting.

Minute 2 - MINUTES AND MATTERS ARISING

The minutes of the previous meeting, held on 13 February 2007, which had been circulated as part of the Area Co-ordinator's report, were accepted as a correct record.

Minute 3 - AREA CO-ORDINATOR'S REPORT • Minutes of last meeting and matters arising • Area Plan update

Tracey Smith, Area Co-ordinator, presented a comprehensive report which consisted of the following:

Section 1: Minutes of the previous meeting.

Section 2: Local updates on various issues under the following headings:

- (a) Safe and stronger communities;
- (b) Healthy communities and older people;
- (c) Children and young people, including the availability of funding for Wirral teenagers through the Youth Capital Fund and the Youth Opportunities Fund;
- (d) Economic development and enterprise;
- (e) Cross-cutting issues.

Section 3: Details of schemes funded through the Area Forum and of the progress that they were making. The next meeting of the Community Initiatives Fund assessment panel would be held the following week.

Section 4: Update on the Local Area Plan. The updated Plan had been produced and a few copies were available for distribution at the meeting. As before, it explained the role of the Area Forum, a detailed profile of the area with data and statistics and an area action plan that was in line with the Local Area Agreement.

Section 5: Update on Streetscene and waste issues, including reference to the current consultation on residents parking zones.

Section 6: Update on equalities and diversity.

In relation to the Area Plan, Tony Garrett (Transport Users Group), expressed concern that the references to transport issues had been standardised for all area plans and that public transport appeared not to be an issue for the Hoylake and West Kirby area. He asked for Merseytravel to be represented at meetings of the Forum.

Tracey Smith replied that the aims of the Transport Users Group were likely to be better met through the Local Transport Plan. The Area Plan could only deal with those issues specific to the area that might realistically be addressed, such as roads and pavements and road safety, and it was felt that within the area there were good transport links to health services.

Minute Decision :

Resolved - That Tracey Smith be thanked for her report.

Minute 4 - OLDER PEOPLE'S PARLIAMENT

Eddie Boulton, representative of the Older People's Parliament, provided a brief description of its activities. He explained that Wirral had a greater number than the national average of people of pensionable age. They had concerns about a number of issues, but often felt left out of democratic and consultative processes. They were keen to be involved and hoped to influence how expenditure on services for older people was implemented. Amongst the issues that it had recently discussed were post office closures, the availability of public toilets, keep fit facilities, community care, parking at Arrowe Park Hospital - they were involved in negotiations with the Trust on that matter - and how older people might assist in Capital of Culture activities.

Mr Boulton was thanked for his report.

Minute 5 - PUBLIC QUESTION TIME

Qu: When was the proposed fixed penalty for dog-fouling likely to be introduced?

A: In the near future.

Qu: Mr Lynch asked for action to be taken in respect of the parking problems in his road (a cul-de-sac). Despite the fact that cars were parked on both sides of the road and some down the centre, the traffic wardens had indicated that they could not get involved and the view expressed by a Community Support Officer was that obstruction only occurred when someone wanted to pass.

A: Councillor Watt referred to the current consultation exercise in respect of resident parking schemes (Mr Lynch pointed out that he had been urged to vote against such schemes) and his comments would be taken into account. Councillor Green felt that there surely ought to be regulations to prevent the particular situation in Mr Lynch's road. Inspector Smith undertook to look into the matter (as did Councillor Green) but added that the opinion regarding obstruction was correct.

Qu: Mr W Smith had submitted a question in writing (but was not present) regarding recycling in cemeteries - he had been provided with a written answer.

Qu: Sandra Wall referred to the Home from Hospital scheme, which provided a few days' help with simple jobs, for people following their release from hospital. The scheme required a small amount of funding and she wondered if the health authority or the Local Authority could assist.

A: Councillor Green stated that one of the Council's targets was to reduce re-admissions to hospital and such a scheme might contribute to that. He asked Mr Wilkie to look into the matter. Cathy Gritzner felt that the PCT would wish to support any innovative scheme to free hospital beds.

Qu: Sandra Wall referred to an issue raised by the Older People's Parliament, namely, why there were still many mixed-sex wards.

A: Cathy Johnson replied that the Hospital currently operated single-sex bays, but provision was being made in its capital programme to ensure that single-sex rooms could be provided over the next five years. However, a member of the public referred to a recent incident in Ward 32 (Coronary Care), where female patients had been subjected to the erratic behaviour of a male patient. Cathy Johnson emphasised the importance of maintaining the privacy and dignity of patients, and, as each was discharged, they would be provided with a questionnaire to seek their views on how well they were treated. There were some problems because of the limited number of intensive care beds, where it was more difficult to be flexible in their allocation. However, she would take note of the comments.

Qu: Mr Tony Garrett referred to the proposed refurbishment of West Kirby Station, where the ownership issue appeared still not to have been resolved.

A: Jim Wilkie replied that the issue related to the ownership of the shops. The owners had been traced and the Council was trying to exert pressure on them to effect improvements, but it had no statutory powers unless the premises could be proved to be in a "ruinous and dilapidated" state. Councillor Elderton added that some funding had been obtained for health and safety work and painting in the run-up to The Open, but the owners seemed not prepared to take any action; he understood, however, that the lessees had full repair leases.

Qu: Mr Garrett referred to the issue of access to and from Meols Station for disabled passengers.

A: Jim Wilkie stated that Mark Smith would take the matter up with Merseytravel.

Qu: When will repairs to the retaining wall of the Marine Lake be carried out?

A: Mark Smith stated that his department had been looking at that matter and he would speak to the enquirer.

Qu: Having counted eleven wheelie bins on the pavement in St Bridget's Lane, can I ask why so many are necessary when the adjacent properties have no gardens?

A: Mark Smith stated that his department specifically asked residents not to create an obstruction. Whilst the whole of the Borough was now on the alternate weekly collection system, there was still a need to review provision to ensure that it was reasonable in particular circumstances. He would speak to the residents about that

specific problem.

Qu: As a resident of a block of 27 flats, and being used to having blue bag collections, would we have to have grey bins when there was no room for them?

A: Mark Smith stated that the blue bag system was one of a number of transitional issues that would be part of the review of provision.

Qu: Why were there no longer blue skips available in the vicinity for recyclable materials (Councillor Elderton added that he was not aware that they were being phased out)?

A: Mark Smith undertook to look into that matter.

Qu: Why were there still problems in getting through to Streetscene (the Chair added that he had received many complaints about that problem)?

A: Jim Wilkie replied that Mark Smith and his colleagues were looking into that matter.

Qu: Ken Medlock stated that for his block of 20 apartments residents had accepted a lower number of grey bins, but they were having problems with retrieving their brown bins after they had been emptied. He also had had problems getting through to Streetscene, with one answer from 43 attempts, after which he received no return call, nor any reply to a subsequent letter.

A: Mark Smith replied that there had been huge increase in calls, and the performance of the Call Centre was being monitored, and there had, in fact, been a recent improvement in performance.

Qu. Sandra Wall stated that she had sent an e-mail to Streetscene, asking for a second grey bin but had so far only received acknowledgements.

Qu: Why was the logging of calls so confusing - having been told that my call was ranked number 31, then 23, then 32, then 42, I gave up?

A: Mark Smith stated that there were some technical issues in respect of the logging system, though the ranking of calls was only intended as a guide. The problem was being looked into.

Qu: What action could be taken about cars parked on both pavements at the top of Village Road?

A: The Chair stated that he had taken that up with the police, but the problem kept recurring. Inspector Smith agreed with that - he would look into the possibility of issuing tickets, but added that it was not an offence to park on a footpath. Mark Smith undertook to look into that aspect of the problem.

Qu: Could the lavatories near to the children's play area at Ashton Park be opened?

A: One of the Friends of Ashton Park replied that he would look into the matter.

Qu: A resident of Caldry Road complained about the speed of traffic, which often exceeded 50 mph.

A: Councillor Watt stated that the speed trailer had often been deployed there. Councillor Green added that meetings had been undertaken with Highways staff, the local school and residents, but there was a need to ensure that whatever action was taken avoided any knock-on effects elsewhere. Speed humps were not an option

because it was a designated route for emergency vehicles.

A member of the public commented that the traffic situation in the area was unlikely to improve, with bus services struggling to get through roads that were congested with parked cars - examples were given of the 138 service via Darmonds Green and the problem for buses outside West Kirby Primary School.

Minute 6 - POLICE: PRESENTATION ON ROLE, BEAT AND STRUCTURES

Inspector Smith gave a detailed presentation on the structure of the Police Service in Wirral. Wirral was one of six basic command units (BCUs) in Merseyside (Unit A). It was headed by a Chief Superintendent and divided into eight neighbourhoods, each of which was led by an Inspector (Hoylake and West Kirby was neighbourhood No. 3). Under him were three officers - a Sergeant based in Hoylake and one Constable for each Ward. They were supported by nine TSOs (formerly CSOs), though their powers were limited. All those officers were primarily concerned with quality of life issues. Whilst those numbers appeared small, Wirral had in fact some 600 police officers and 185 support staff who fulfilled a variety of roles to ensure that each area was adequately policed. That was done through four patrol hubs - Hoylake and West Kirby were covered from the station at Upton. The expectation was that those officers would attend emergencies within ten minutes from the logging of a call.

The Hoylake and West Kirby area was generally regarded as a quiet one. It had a population of 32,000, of which 9,000 were over 60 and 3,000 were under 16. The main problems came from undesirable elements from outside of the area, and it was the view that young people resident in the area congregated together for protection from those elements. From regular surveys, the key issues of concern amongst the public were the behaviour of young people, misuse of alcohol and speeding.

With regard to the nature of policing, Inspector Smith stated that the job had changed considerably, with much emphasis currently on community engagement, listening to what the public told them and endeavouring to direct resources accordingly. The aim was to move from a reactive to a more proactive service. Part of the communication arrangements with the public was a regular circulation by e-mail to any resident who had asked to be included - the information disseminated included warnings of particular problems, such as conmen operating in the area. Other customer care arrangements included operating the Victim of Crime Code, whereby the victims were kept informed of progress, the National Quality of Service commitment, the establishment of neighbourhood action groups and the Customer Care Desk. Wirral BCU had been recognised as the best in the country for its customer care.

With regard to the crime rate in the area, it was low, but most crimes that did occur were avoidable, such as thefts of and from cars and bicycles. Even with the busy night-time economy, there was little violence. There was some anti-social behaviour, particularly around the West Kirby Concourse, but extra officers had been drafted in when necessary to tackle it, and action had also been taken, in the light of intelligence, to deter known troublemakers from coming in by train from another area. An alcohol-free zone operated in the area, but it had to be understood that an offence only occurred if a police officer asked an individual to desist and they failed to do so. As

indicated earlier in the meeting, parking was also a general issue of concern, but the police now did not have the authority to enforce parking legislation.

Inspector Smith concluded by urging anyone that was interested to contact him by e-mail (or other means, if necessary), his address being jonathan.q.smith@merseyside.police.uk.

Ian McKellar commended Inspector Smith on the action taken in liaison with the Transport Police, and asked whether the system of Special Constables was still in operation. Inspector Smith replied that, whilst the Force did not specifically rely on them (it had to be recognised that they had other commitments), they were welcome volunteers and there were currently 20 regular Specials operating in Wirral.

A member of the public stated that she was involved with a Neighbourhood Action Group and understood that the original intention was that it should meet every 3/4 months; however, hers had not met for a while. Inspector Smith accepted that the gap since the last meeting had been too long - the last but one had been overtaken by The Open and it had been five months since the last one. He hoped that more regular meetings could resume as soon as possible.

Minute Decision :

Resolved - That Inspector Smith be thanked for his most informative presentation.

Minute 7 - WIRRAL HOSPITAL TRUST ENGAGEMENT STRATEGY PRESENTATION

Cathy Johnson stated that Wirral Hospital Trust had now achieved Foundation Trust status, and its new title was the Wirral University Teaching Hospital NHS Foundation Trust. The Trust would be responsible for the services based at Arrowe Park and Clatterbridge, together with some services in the community. Arrowe Park currently had some 900 beds and dealt with the more acute cases; Clatterbridge had approximately 200, and dealt with planned admissions and rehabilitation. The Trust served a population of approximately 400,000 (because it included the areas of Ellesmere Port and Neston). Annually, it dealt with 107,000 in-patient episodes and 329,000 out-patient episodes; 90,000 people attended A&E. It had an annual budget of £234m, had 6,000 staff, and its catering service provided 3.3m meals.

The changes in the organisation were governed by the document "A Change for the Better". The reasons for the changes were that people wanted care closer to home. Hospitals would take care of the acutely ill, but changes in technology were helping to provide surgery on a day basis, therefore allowing earlier discharges. Patients had a choice, via their GPs, as to where they went for treatment, and the aim was to achieve a maximum waiting time of 18 weeks between consulting the GP and referral for hospital treatment. Funding arrangements were being revised to ensure that the money followed the patient.

Cathy Johnson went on to describe how the changes were being implemented. A five-year plan provided for new procedures to ensure that more patients were treated in less time; that there was increased income to invest in services; specialist services would be developed locally, e.g. home dialysis; there would be an additional £10m investment in equipment and facilities, such as scanners; there would be changes to

cope with the growth in emergencies and to reduce demand for in-patient beds (for example, the time required for appendix operations was being reduced from a 10-day stay to one day); and, overall, to become more efficient.

It was important that the Trust worked in partnership with the public. Currently, it had a consultation base of some 5,000 members and was aiming to increase that to 22,000. She urged the public to make use of the website; www.wnht.nhs.uk. It was also intended to have regular roadshows to bring services to the attention of the public.

Councillor Green felt that the Trust was right to be proud of its new status. However, he was concerned that a recent report in the press regarding the incidence of MRSA had quoted statistics for Merseyside, but none in respect of Arrowe Park Hospital. Cathy Johnson replied that the figures were in the public domain and she would look into why they had not appeared in the newspaper. She went on to state that there had been no incidents of MRSA in Clatterbridge Hospital. There had been some at Arrowe Park, but the figure was low. Following a recent inspection visit, the hospital was found to be applying best practice. A strategy was in place that dealt separately with staff, patients and the public: every ward had clinical champions from one of the professional groups, and there was extensive training to make sure that everyone adhered to procedures. She undertook to advise Councillor Green about the MRSA statistics.

Mr Stanbury referred to the case of his wife, who had been admitted to hospital with a broken ankle but who had died as a result of C-difficile. Whilst he was visiting her he had not observed any nurse washing their hands according to C-difficile procedures. He had contacted the author of the article about MRSA and had been told that Arrowe Park had refused to supply the information. He was also concerned about other aspects of the operation of Arrowe Park. On behalf of the Older People's Parliament, he had written to Mr Paul Holt regarding the use of blue bays. He had been told that staff regularly checked the use of them, but in five months he had never seen that. He was also concerned that the smoke-free policy was not being enforced. The Older People's Parliament would continue to press for improvements in relation to the parking areas. Cathy Johnson accepted that smoking outside of the hospital buildings continued to be a problem, which would be addressed. She undertook to contact Mr Holt regarding the parking issues.

Ian McKellar felt that Cathy Johnson's presentation had given a rather rosy picture of the health service but he regularly heard adverse comments that suggested a different picture. He queried whether re-branding the Trust as a University Teaching Hospital would help improve performance in relation to preventative medicine and 'proper doctoring'. Cathy Johnson replied that the new policies would put patients at the centre of care and allow the public to take control of their health services. Cure and health education were equally important elements of the policy.

A member of the public referred to the successful surgery that he and his wife had undergone and went on to ask how the hospital authorities liaised with Social Services. Cathy Johnson replied that, whilst she was not sure how often meetings were held, the Health Services were partners in the Local Area Agreement with the Local Authority and other bodies and certainly it was vital that close liaison with Social Services took place to ensure that proper support was available in assisting transition to and from hospital.

Mr. Ken Medlock stated that he had been treated extremely well by the health service but was concerned that he himself had been obliged to go private for a hearing aid, which was expensive but ineffective, and that his wife, who was 92, was being obliged to wait for up to 50 weeks for a hearing aid. As a result, he had written to the Prime Minister and asked whether that was a good example of improved services. He had been assured that money was being put into audiology, but suspected that the service would only be provided to suit the budget. Cathy Gritzner replied that the problem with audiology had been looked at - some 800 patients had been waiting for tests, and therefore a contract had been arranged with BUPA and 780 patients transferred there. It was not true that audiology services were being reduced - in fact, the number of staff had been increased.

A member of the public queried why he had had to wait 2-3 weeks to arrange a blood test at Arrowe Park but managed to obtain a same-day appointment for a blood test and x-ray at Clatterbridge.

Minute Decision :

Resolved - That Cathy Johnson be thanked for her presentation.

Minute 8 - PARTNER UPDATES • Police. • Wirral Primary Care Trust • Fire & Rescue Service • Community Safety Department

(A) Police - see minute 6 above.

(B) Wirral Primary Care Trust

Cathy Gritzner referred to the increased emphasis on services to assist people to stop smoking, following on from the introduction of the smoke-free legislation on 1 July. Councillor Elderton complained, however, that the first image that many people had of Arrowe Park Hospital was of the smokers standing outside and urged the Trust to get to grips with it. Cathy Gritzner said that she would take the matter up.

(C) Fire and Rescue Service

Paul Gibson reported that he was newly in charge of the Wirral Division (and emphasised that Merseyside Fire and Rescue Service was still regarded as the best authority in the country). Recent activities and initiatives included:

- continuing the programme of home safety checks (anyone who had not requested one was urged to do so);
- Wirral Lifeline, which paid particular attention to those 700+ members of the public identified as being particularly vulnerable;
- the introduction of new safety equipment;
- the adopt-a-block scheme to help tackle high-rise fires;
- measures to reduce grassland fires, in co-operation with schools, the Ranger Service and the Police;
- the involvement of staff from the West Kirby fire station in recent flood relief work elsewhere in the country.

(D) In view of time constraints, Lucy Pritchard, Enforcement Co-ordinator with the Anti-

social Behaviour Team, asked any members of the public that wished to do so to contact her after the meeting.

Minute 9 - FUTURE MEETINGS

The Chairman announced that the next meeting would be held on 31 October at 7.00pm, venue to be confirmed.

Minute 10 - ANY OTHER BUSINESS

The Chairman accepted two additional items:

(a) Gary Evans advised the Forum about the position of the local Citizens' Advice Bureau. Despite having 35 well trained volunteers, it was understaffed and there were restrictions on funding from the local authority. Currently four staff were working without adequate supervision. In addition to work in the immediate area, the CAB also provided outreach support to the Moreton, Upton and Woodchurch areas. However, reducing hours was not considered to be a viable option, the only realistic one being an increase in funding.

(b) Michael Taylor, Chairman of the Hoylake Cottage Hospital Trust, explained its revised role: the word 'Hospital' was to be dropped from its title to help define its role of providing holistic services for older people. A new nursing unit would provide 60 beds and there would be two centres for day patients suffering from dementia. There was also a sensory garden. He would welcome views from the public on how the Trust might best serve the community.

The Chair closed the meeting at 9.16pm.

Matters Arising

Minute 5 Public Question time

Councillor Green stated that one of the Council's targets was to reduce re-admissions to hospital and such a scheme might contribute to that. He asked Mr. Wilkie to look into the matter.

Cllr Green was responded to directly by Terry Corry Principal Manger Adult Social Services Health and Well Being Department.

There were a lot of issues raised in relation to Streetscene. Mark Smith Head of Service, Streetscene & Waste has responded directly to the members of the public who raised the issues.

Section Two

Local Updates

Area forums provide an opportunity for people who live or work in Wirral to have a greater say on local issues and be more active in decision making and shaping local services. They involve local ward councillors, police, Wirral Primary Care Trust, fire safety representatives along with community representatives and officers from various departments of the council. Forums also provide information about current services, how they can be accessed and ultimately raise awareness of local council initiatives.

This section covers relevant news under the Council's local area agreement themes of safer and stronger communities, healthier communities and older people, children and young people and economic development and enterprise.

Safer & Stronger Communities

Wirral Council would like to warn residents about bogus callers apparently posing as council workers.

A group of men are reported to be randomly calling at homes in Birkenhead saying they are collecting unwanted bulky items, such as old washing machines, cookers and bikes.

The men are reported to be distracting residents by asking them to open their back gates so that bulky items can be removed, whilst one of the men steals money and valuables.

The gang appear to be wearing normal clothes, no uniform as such, and drive a large blue truck with a metal cage on the back.

Unless you have made an appointment with Wirral Council's Streetscene to have an unwanted bulky item collected from your home, (Eric Service) then no one should call. If you have booked a collection, we advise you to be cautious. Wirral Council's contractor Biffa will collect on the scheduled day booked in with Streetscene and will wear uniform.

If in any doubt, contact Streetscene on 0151 606 2004 to check if the staff are genuine before allowing them entry on to your property.

Anyone who witnesses suspicious activities of this nature should contact Crimestoppers, anonymously, on 0800 555 111

Agencies combine to tackle underage alcohol sales

Agencies in Wirral are joining forces to try to reduce the risk of harm to young people from alcohol abuse.

Wirral Trading Standards, the Youth Service, police licensing and the Wirral Primary Care Trust are combining to provide new training, free of charge, to off licensees and their staff about underage sales.

The training is part of an ongoing drive to reduce incidents of alcohol-fuelled anti-social behaviour across the borough, as well as tackling related health issues.

John Malone, Trading Standards Manager said: "We want to work with businesses to prevent alcohol getting into the hands of young people. The new training we will be providing will look at the legal position for off licensees but a new element will also deal with the impact alcohol can have on young people's health and well being.

"It is essential that off licensees are aware of the health consequences of selling alcohol to young people. Hospital admissions for injuries caused when drunk, risky sexual behaviour and teenage pregnancy, involvement in crime, violence and anti-social behaviour, school truancy and road traffic accidents."

If any off licensees and their staff want to attend the free training, which will take place at Wallasey Town Hall at 6pm on Wednesday 12th September, they can contact Nick Chesters of Trading Standards on 0151 691 8579.

Healthier Communities & Older People

Find out More log on to www.wirral.gov.uk Or www.ageconcernwirral.org

Wirral Older People's Parliament

Newsletter Issue Four June 2007 – Issue Number 4

News Progress & Information - Following comments at a recent parliament meeting any person receiving un-solicited letters (**Junk Mail**) or Telephone calls (**Silent Calls**) should make contact with the “**Mailing Preference Service**” and or “**Telephone Preference Service**” this is a very simple procedure via the web page, and registration of your address or telephone number should go a long way to clearing this sort of problem. You may still receive mail or telephone calls from companies you may have dealt with in the past, to eliminate this type of contact you will need to contact the organisation concerned and ask to be removed from their data base. Useful telephone numbers are “**OFCOM 020 7981 3000**” or “**Information Commissioners Office 01625 545745**” more detailed information is available at your local library, or CAB Office. Write to your local councillor and ask what provision is available for older people to learn about or even have access too Computers. I believe you will be pleasantly surprised at the volume of information available and the amount of help and support that is available to older people

Regional Devolution At the last Parliament Meeting a question was asked about reports that certain authorities are discussing banding together to draw up a Regional Devolution Plan, what effect this may have on Wirral Borough Council, at this moment true information seems to be sparse to say the least

Transport and Free travel for the elderly This subject has been under discussion for some considerable time and new legislation is to come into force in July of this year. It is yet to be seen if local authorities will all conform in a manner that is fitting for the needs of the elderly population. For instance in many locations even the so called rush hour busses are half empty, so why cannot we who are retired, use our passes on such routes it will not interrupt or compromise those going to work, but could boost the local economy.

Express Your View You have the opportunity to write or E-Mail to parliament if you are unable to get along to one of the meetings held throughout 11 local forum areas. Items directly affecting older people will be addressed by the Older Peoples Parliament Officers. You also have the opportunity to assist on one or more of the committee meetings held to assess the various items involved. People in the age group 50+ are a major influential body in the total population of Wirral Borough Council 22 different ward areas, it is important that their wishes are reflected in the decision making process “ **Do you have something to say**” ?

Computer Use There are a number of places that encourage computer access and usage for the older generation. Most of the Library's have the required equipment, plus in some community centres there are opportunities for basic tuition.

Ring **Leasowe 630 3486, Rock Ferry 643 1215 or New Brighton 639 1386** For up to date information, you may also check with your local School or Night School many of them run courses on basic internet access, **you are never too old to learn.**

Newsletter Issue Five September 2007

News & Progress Talking to a number of the people attending this “**Later Life Convention**” it became quite obvious that some had not realised that so many organisations existed with the means to assist and advise the older populations. One issue that arose time and time again was the fact that Insurance Premiums had risen dramatically both in terms of **House and Car Insurance**, this was explained away because of the recent heavy flooding in some parts of the country, most companies had taken quite a lot of claims and consequently premiums had risen accordingly. This was not received very well for people who had not been involved in any of the flooded areas.

Many of the changes and proposed changes worried some, the closing of local GP practices and the movement of doctors to **PCT Community Practice locations** involved longer journeys and sometimes difficulties in public transport to get to the doctors, plus you were not always sure you would actually see your own doctor, maybe just the doctor who was on duty at the time, and maybe not familiar with your particular medical history.

A number of visitors were complaining to the local police stand that despite urgent telephone calls for assistance in many instances the police only turned up after a long delay and then seemed to actually do very little with clusters of youths causing anxiety to elderly resident’s housing estates. This complaint was usually answered by claiming lack of manpower and or recourses from the police departments. One stall that received a lot of interest was the “**Healthy Eating**” giving good advice on issues of healthier diets, together with mild exercise and promoting an active participation in local communities and or taking part in various allotment schemes.

Everybody attending this conference took away an abundance of information literature with them.



Hulme Hall Port Sunlight (September)

The later life convention proved to be very popular with many of our senior citizens who happily toured round the 78 exhibitors covering all aspects and issues that have a direct bearing on the elderly, and much of their every day life. Abundant advice on subjects like Insurance, Fire Safety, Health & Well-Being, plus making life easy with numerous gadgets and modern equipment aiding mobility and comfort. From Pensions and Benefits available too Healthy Eating and Beneficial Exercise, including many specialists in areas like Alzheimer’s, Stroke’s, Parkinson’s and Smoking or Alcohol Addictions, and experts in the fields of Care, and Active Aging plus Community Life. Wirral Council one stop shops and Independent Age activities for Volunteers, Cares, & Nursing Services.

To learn about your local forum ring Tracey Smith 691 8026 (traceysmith@wirral.gov.uk)

**For more about “the Older Peoples Parliament” ring Lesley Howells 666 2220
You can take an active part in the Parliament within your own district just ring and find out
what can be achieved when the older people band together.**

Children & Young People

Wirral's students are celebrating

Wirral's students are celebrating after yet another year of improvement in A-Levels, AS Levels and Vocational Courses in the borough.

Today's results saw the average pupil's point score raise by 32.4 points – from 729 last year to 762 this year. Wirral also saw a rise of nearly 80 in the numbers of pupils sitting these exams.



Director of Children's Services Howard Cooper was very pleased with the results: "Once again, it looks as though our A-level, AS level and vocational training students in Wirral have surpassed themselves.

"I am extremely proud of all those students who put in so much hard work to achieve these results and I am also proud of the teachers and other school staff who helped and supported them in their studies.

"It is particularly encouraging to note that an increasing number of our youngsters are staying on at school to improve their chances of a better career and life. I wish all of them the best of luck in their chosen degree, college course or employment."

Teenagers' challenge of a lifetime

Eight teenagers from Wirral are taking the challenge of a lifetime in a bid to turn their lives around from the risks involved with anti social behaviour, drink or drugs.

The group are canoeing 68 miles from Fort William to Inverness across Scotland's Caledonian Canal. Aged between 15 and 18, the young people were engaged through the Council's Response Service - a support service for at-risk young people. In total the group of seven young men and three young women will complete the six-day course carrying their own equipment and camping gear.

Called The Imagine Project, the expedition, which is jointly funded by the Youth Opportunities Fund and Wirral Drug and Alcohol Action Team (DAAT) will be supported by experienced instructors from Wirral Council's Oaklands Outdoor Education Centre and key staff from the Council's Response Service.

The trip will see the group work as a team developing better health and improved life chances. For many, it is their first experience of working within a group but they represent a growing number of young people determined to tackle substance abuse through making changes to their own lives. Individually the youngsters have already achieved a First Aid and Life Savers award and are aiming for the Duke of Edinburgh Gold Award for Outward Bound Achievement.

Pat Rice, Head of Response, said: "These young people first came to Response with some challenging issues, with some of them having personal experience of drug and alcohol misuse. They were on the brink of becoming disillusioned, and disinterested in life. But now they are healthier, happier and looking forward to this challenge and a great life-changing experience. I'm really proud of what they have achieved so far and I know that they will become valued members of their communities and a really great example to their friends and families".

Terry White, Young Persons Programme Manager said: "The DAAT is committed to reducing the harm caused by substance misuse throughout Wirral. Through this type of partnership work we are able to prevent today's young people, especially the most vulnerable, from becoming tomorrow's drug misusers, which is a key target within the Wirral Drug and Alcohol strategy. This project is an exciting initiative that will result in healthier, happier and more confident young people build resistance against substance misuse,' he added.

Jo Day, Outreach Team Leader for Response, said: "The project, which has been running since May, is about personal, emotional and social development and as a group they have built friendships and their confidence and self-esteem has grown during their time together".

Wirral Youth Service

Provides opportunities, which are open to all Wirral young people. Youth work helps young people learn about themselves, others and society, through informal educational activities which combine fun, challenge and learning.

The Service works with young people aged 13-19 years, and specifically targeted young people aged 20 until their 25th birthday who have additional needs and need support with transition into adult life/services.

The Youth Service in Wirral works with many young people in a variety of different settings, these include:

Youth clubs, Street work projects, "Kontaktabuses", "Wirral Youth Theatre" and Youth Arts, "Response" – Advice, support, advocacy and information service and Substance Misuse Service, International exchanges, Duke of Edinburgh's Award, Outdoor activities and Projects in schools

The Service is flexible and able to respond to the needs of young people and offers opportunities that are both universal and targeted. Youth work on Wirral is delivered through joint working between the Local Authority, voluntary organisations and other agencies.

Youth workers work with young people in many different localities in Wirral. Having a variety of youth clubs and street work projects allows youth workers to work with young people in their neighbourhoods, meet their specific needs and respond to issues that are important to them.

Much of the work of the Youth Service takes place in one of sixteen open access youth clubs located across the Borough. Streetwork teams of youth workers make contact with young people who do not access the service elsewhere, build relationships with them and in negotiation with the young people, develop programmes which address their specific needs. This work is delivered on the streets, through project work and on mobile Kontaktabuses.

Response is a Borough wide Youth Service provision, providing counselling, support, advocacy and information for young people. Many of these young people have complex needs requiring intensive support from the service including homelessness, abuse, poor health and poverty.

The agency also has a team of specialist workers providing support to young people who have drug and alcohol problems. The team work with those individuals in a variety of settings including outreach street work and one to one work in their homes or wherever young people feel safe. The team also deliver educational programmes within schools and other youth settings on the risk, consequence and health implications of substance misuse. Partnership work plays an important role in targeting vulnerable, hard to reach groups of young people. Service level agreements and regular joint working ensures the needs of young people are met.

International Work - Each year the Youth Service runs a comprehensive programme of International Youth Exchanges. Young people from Wirral take part in a number of international opportunities including, Hong Kong, Italy, Germany and the Azores.

Duke of Edinburgh's Award - The Youth Service is the Licensed Operating Authority for the whole of Wirral. Awards can be gained through a variety of approved operating units and access organisations made up of a combination of youth centres, schools, an open award centre and a selection of voluntary groups. Young people in Wirral consistently gain over 450 awards per year at bronze, silver and gold levels.

The Award is available to all young people aged between 14 and 25 with the emphasis being the development of young people's leisure time. By taking part in the Award, participants are able to increase their own self confidence and self esteem, make new relationships and develop fresh skills.

During the summer holidays the Youth Service was able to offer an adventure activity programme to youth clubs and associated organisations. Over 160 young people took part in sailing, canoeing, rafting, climbing and adventure course activities which were delivered by both licensed operators and our own staff. Despite the inclement weather there was a 90% take up on the activities offered.

Duke of Edinburgh's Award staff continue to work with a group of Looked After Children in a bid to help them successfully complete their Bronze Awards. In August, most of this group attended a 3 day residential course at The Oaklands Centre where they engaged in a wide variety of outdoor activities. One young woman in particular was identified as having the potential to take a future lead role and will probably be invited back and given a work experience opportunity.

Wirral's D of E Open Award Centre is due to move premises again. Following a decision to vacate the Somerville Site at Gorse Lane we have entered into negotiations regarding the use of the Wirral Alternative Schools Programme new premises at Solar Campus.

In our drive to make the Award available to everyone and to diversify its delivery we are now helping several new units run the Award. This includes Meadowside Special School where we will adapt the Award for pupils with complex learning difficulties.

Wirral Youth Theatre/Youth Arts Wirral Youth Theatre operates across the Borough to enable young people to access a wide range of performing arts related activities. Art forms such as drama, dance, music, technical theatre and new media are used to help young people to develop personally and socially as well as developing theatre and media related skills

The Deeside Young People's Project undertakes street work in a number of locations in the area. In West Kirby, the youth workers have been encouraging young people to engage in positive activities on a Friday night. The youth workers are in contact with skateboarders in West Kirby. The young people's project to redevelop Newton Park is complete and the young people have won the North West regional 'BT Seen and Heard Award' for their participation in this project.

West Kirby Youth Club is open: Monday, Wednesday, Thursday
Success with our bid from Y.O.F, received notification of grant for £10.684 for a PC suite.
The wider programme includes:

B.B.Q Thurstaston, Volley Ball / Beach Games, D.J. Training, Group Discussion night

Economic Development & Enterprise

A Wirral call centre has won a high profile contract with Woolworths because the famous high street retailer was impressed by their passionate approach and the available workforce in Birkenhead.

This exciting development means The Contact Company, based in Birkenhead is now recruiting for jobs to meet the demand of their increasing portfolio of clients.

The company is holding a recruitment open day at Wirral Museum, Birkenhead on 23rd August to recruit up to 100 staff to work on this prestigious contract. They want to recruit local people for jobs which offer flexible hours between 8am and 8pm, seven days a week.

People interested in applying for vacancies can meet staff from The Contact Company and find out more about this type of work on the day.

The Contact Company's Chief Executive, Asif Hamid said: "This contract is further evidence of our growing profile within the competitive contact centre industry and demonstrates the confidence that large blue chip companies have in us to deliver a high quality service.

"The Contact Company operates an added value service at the higher end of the contact centre market and this approach is proving fruitful as we win more contracts like this. We are looking forward to adding to our excellent 125 strong team and are excited to be working with Woolworths" he added.

Wirral Council's Head of Strategic Development, Kevin Adderley said: "The Contact Company has rapidly grown its team in the last year and is now recruiting even more staff to meet demand. This type of work appeals to people who need flexible working hours and is in an attractive location in central Birkenhead. This is a fantastic jobs boost for Wirral."

The Contact Company has been trading since July 2006 and has already won 'New Business of the year' at the Liverpool Daily Post Business Awards and was one of the host call centres for this year's Comic Relief when millions were raised for charity.

Wirral Council is the first authority in the northwest to launch online web casts of Planning Committee Meetings.

All Planning decisions can now be viewed live from anywhere in the world via Wirral Council's website, www.wirral.gov.uk

The new facility uses web cameras at council meetings to capture the live information and send it to a central server, which in turn sends it to anyone that would like to view the meeting via the internet.

The web cast facility also archives each meeting, meaning that recorded meetings can be viewed online at anytime of day, as many times as required. The use of the index points allow you to jump to a specific agenda point or speaker.

Chair of the Planning Committee, Councillor John Cocker, welcomes the move;

"This new facility is very good news for Wirral residents and developers. Now the meetings can be watched live, or at a time that suits you, from the comfort of your own arm chair or from the side of a swimming pool on holiday. Its also going to save many journeys across Wirral to watch the meetings in person, people can now log on and watch at home or at work, saving unnecessary car journeys"

To access the web cast facility, visit www.wirral.gov.uk and click on 'Planning Webcasts' on the right hand menu, or simply [click here](#). The pilot scheme will be running until the end of the January 2008.

LICENSING ACT 2003

The Licensing Act 2003 has been the responsibility of Wirral Borough Council since 24 November 2005.

In December 2004 a Statement of Licensing Policy was produced which sets out the principles the Council will generally apply to promote the licensing objectives when making decisions under the Act. It is a requirement of the Licensing Act 2003 that the Council reviews its Statement of Licensing Policy every three years.

The Council welcomes the views of any interested parties and you should feel free to draw the attention of this document, which can be found at www.wirral.gov.uk, to others who may be interested in responding to the consultation.

Full consultation on this document is being undertaken with: -

- The Chief Officer of Police
- The Fire Authority
- Bodies representing local holders of premises licences
- Bodies representing local holders of club certificates
- Bodies representing local holders of personal licences
- Bodies representing businesses and residents
- Other interested parties

You may find it useful to consult the Statutory Guidance issued under Section 182 of the Act when making comments to the Statement of Licensing Policy. The Statutory Guidance is available at www.culture.gov.uk.

Your views are important to the Council in reaching a fair and proportionate Licensing Policy that discharges the Licensing Objectives. Please ensure we receive your views no later than **17 November 2007**.

If you have any further enquiries about the Licensing Policy please contact Margaret O'Donnell on 0151 691 8606.

Post Office Hoylake Branch

The post office at 48 Market Street, Hoylake is closing temporarily from 18th October 2007 while an extensive refurbishment takes place.

It is envisaged that the work will take just under one month to complete, following which the branch will re-open on 14 November 2007.

Customers will benefit from the following approved facilities at the newly refurbished branch

- A brand new, modern, purpose built serving counter
- A more spacious interior with more room to manoeuvre a wheelchair.

Section Three

Partner Update

Area forums also provide an opportunity to meet partners and organisations who are working to deliver a better, safer and cleaner Wirral.

Merseyside Police, Wirral Primary Care Trust, Wirral Community Safety Team and Mersey Fire and Rescue Service to name just a few, are active members of the forum. This section is to share partner information with forum members and the community.

Community Safety

- Stealth software - the Joint Community Safety Team, working in conjunction with the IT Department of the Children and Young Person's Department, have a roll-out programme of software being loaded onto all computers belonging to the Authority e.g., schools, libraries, One Stop Shops, Community Centres. In the event of a computer being stolen, it notifies a central control point where the machine is being used. The police are alerted and procedures are in place for the machine to be recovered and, if appropriate, person(s) arrested.
- Smartwater Project - most schools now have their valuable equipment marked with Smartwater which identifies which school the property came from. All operational police officers on the Wirral have been equipped with special torches which identify Smartwater marked property. In addition, Trading Standards attend Car Boot Sales with police officers and check for Smartwater marked property.
- DVLA Project - whenever Parking Wardens, Community Support Officers, Police Officers see vehicles with items on display a letter is forwarded to the registered keeper to remind them of their responsibility and they should remove items on view in the future to ensure their vehicles are not going to be targeted by thieves. Most thefts from vehicles are committed by opportunists.
- 'Talking CCTV' launched 31/5/2007. Funding was secured from the government's Respect Task Force enabling broadcasting systems to be attached to existing CCTV cameras at key site. The systems enable operators in the Council's CCTV Control Room to prevent and challenge anti-social and criminal behaviour by broadcasting directly to members of the public and giving out key messages relating to crime and disorder.
- Reparation initiative launched on 13/6/2007. A partnership between Wirral Anti-Social Behaviour Team, Wirral Youth Offending Service (YOS), BT and Virgin Media using young people engaged with YOS through reparation to repaint street boxes affected by graffiti and flyposting. Residents can report street boxes requiring repainting to 'It's Your Call' on 606 2020 or at any One Stop Shop.
- Housing Associations / Registered Social Landlords signed-up to Respect Housing Management Standard on 26/6/2007 as part of a local Consortium. Eighteen RSLs in partnership with Wirral Anti-Social Behaviour Team signed-up to the Standard as part of a local Wirral RESPECT Consortium. The Standard is commitment to challenging unacceptable behaviour and promoting good behaviour. The Consortium now meets regularly to share intelligence and best practice and develop initiatives.
- Operation Safe Space launched 18/7/2007. A new partnership initiative, led by Merseyside Police, aiming to increase the use of parks and open spaces. This involved enforcement activities across hot-spot parks by the police and diversionary activities throughout the summer in multi-use games areas.
- Youth RESPECT Team appointed to Wirral Anti-Social Behaviour Team launched on 27/7/2007. The Team consists of youth workers and play workers with the focus

of preventing and reducing ASB by young people. They are identifiable by their distinctive red jackets

**4Bob Little Information, Communication & Evaluation Manager Wirral Council
Wirral Joint Community Safety Team Telephone Number: 0044(0)151 606 5444 e-mail: boblittle@wirral.gov.uk**

Merseyside Fire & Rescue Service

Young people dig it at Bromborough



An exciting new community facility that has been designed and put together by young people at Bromborough Fire Station. Around 30 young people have put their heart and soul into a market garden which is now growing vegetables, fruit and plants and also contains a pond, wildlife area and borders.

The Dig It project was established last year after the Fire Service and South Wirral Young People's Project engaged with young people in the area to see what activities would be an alternative to hanging around the streets. They said they would like to develop a market garden where they could learn to grow vegetables and how to cook them.

Since then the young people have designed the garden, put together bids for funding and worked with contractors to develop their landscaping skills. They have also designed a community kitchen that has also been completed.

Station Manager Myles Platt said it had been fantastic to see how much the young people have developed as a result. He said: "I'm extremely impressed by them. Some of them have some challenging personal circumstances and this is a real outlet for them. It has given them a sense of responsibility and achievement. A couple have moved on and got employment and this project has helped them to do that by developing their practical and social skills."

The initiative has cost more than £50,000 and has received support from various funds and local companies. These include the Urban Green Land Initiative; Youth Opportunities Fund; Wirral Partnership Homes; Riverside Housing; Eastham Oil Refinery; Local Area Forums Community Initiatives Funds; BT It's Your Community Award; UniLever Green Machine; and Uniqema.

Merseyside Police

Neighbourhood Inspector Jon Smith has retired we would like to wish him and healthy and happy retirement and thank him for his involvement in the area forum.

Greg Lambert is the new acting Neighbourhood Inspector. Below is a letter that was posted on the police website.

Dear residents,

My name is Inspector Greg Lambert from Hoylake Neighbourhood. I wanted to take this opportunity to update you on some local news and offer you some crime prevention advice so we can all enjoy a safe and crime free summer.

Over the last few months, I have been concerned about the number of burglaries where sheds and garages have been broken into and items such as golf clubs, lawn mowers , bikes etc have been stolen .I urge people to remain extra vigilant and ensure they secure their homes and garages/sheds and to keep valuables like bikes and clubs locked securely within.

It takes only seconds to steal a bike from off the street, yet I frequently see cycles left unattended and unlocked - especially outside shops.

Security chains

There is a big market for stolen bikes, cycle parts and golf clubs. If you have any information about where such property is going, please let me know. If we can target the 'handlers' we will reduce the crimes. Parents, where possible please provide security chains etc for children's bikes and encourage them to remove accessories when they are going to be left unattended.

We also had a case the other day where one of my officers had to speak to the owner of a car left parked up with a handbag clearly on display. Again, I cannot stress enough the importance of removing ALL valuables from your car before you park it up and leave it. Car thieves are opportunist – don't make it easy for them.

We cannot stop crime completely, but together police and the community can significantly reduce it by taking simple preventative measures.

You may have seen additional resources (mounted, dog handlers) that have been patrolling in the neighbourhood over recent weeks. They have had success in reducing anti-social behaviour and detecting offences. Their presence will continue throughout the summer at appropriate times to deter criminals operating in the area.

Your Neighbourhood Teams are:

West Kirby & Thurstaston – Constable Peter Codd, CSO's Anne Hind, Dale Hickman, Jeanette Brew, Ron Bowen.

Hoyle & Meols – Constable Dave Johnson, CSO's Dave Clynch, Julie Nicholls, Marilyn Hayes, Richard Denny

Police officers in Hoyle are urging residents in the local area to ensure they don't leave rear doors and windows of their home insecure, following a spate of burglaries.

Over the last few weeks, a number of residents have fallen victim to offenders sneaking into their homes through insecure doors and windows during the daytime. In some cases, the resident has been in their garden at the time of the burglary.

Neighbourhood Inspector Greg Lambert said: "It only takes a few minutes for burglars to enter and steal from a home and they will look to identify an easy target. Half of all domestic burglaries have no forced entry, and the burglar simply enters through an open door or window.

"I can't stress strongly enough the importance of making sure you close and lock all windows and doors when leaving your home and also when you are at home. This is very relevant for residents who have UPVC style doors, which can be opened from the outside if left unlocked."

This is a common problem when the weather is warm, but police officers are keen to reinforce the message that this type of offence can happen all year round and are advising members of the public to follow some simple safety advice.

- Do not leave windows open or doors unlocked, even when you're at home.
- Keep your house and car keys out of sight, away from doors and windows.
- Don't leave your keys in the back of door locks or on hooks where they can be seen from windows or doors.
- If you have a UPVC door ensure you lock it from the inside using the key (this type of door can be accessed from the outside if left unlocked).
- Do not leave car or house keys within sight of the letterbox - this is an easy target for opportunist thieves.
- Secure your shed and/or garage properly. Don't leave tools lying around.
- Make sure you have a good alarm system fitted to your home.

For further information on security or property marking contact the Wirral Crime Prevention Officers on 0151 606 5480/5484.

If you have any information regarding burglaries in Wirral, please contact Crimestoppers on 0800 555 111.

Wirral Primary Care Trust

West Wirral from Wirral Primary Care Trust 31st October 2007

1. Primary Care Trust (PCT) Small Grants Programme to support Community Initiatives Fund

During 2007 the PCT will be supporting the Local Authorities Community Initiatives Fund (CIF) and will allocate 5K across West Wirral Area Forum. The funding will be allocated to health promoting activity, which meets the needs of local people within the area. Voluntary and Community sector groups are invited to submit applications through the current CIF application criteria. All proposals will need to meet funding limits and priorities, determined by each area forum.

The PCT Funding must address following health themes:

- **Wirral taste for health** – improving access to healthy, affordable foods and helping people to develop shopping and cookery skills.
- **Wirral active** – encouraging people to participate in activities that are enjoyable and health enhancing.
- **Smoke free Wirral** – providing support for people to stop smoking and protecting children from second hand smoke.
- **Damage Limitation** – providing diversionary activities for young people to reduce harm related to alcohol misuse.

If you feel you can support the delivery of some of the above health themes and wish to apply for funding please contact the Council Community Engagement Team on 0151 691 8650 or email : engage@wirral.gov.uk

2. Primary Care Practice developments update

No development update to be given

3. Update on questions/discussions raised at Area Forum held 3rd July at West Kirby Concourse, Grange Road, West Kirby.

No issues or queries were raised at this forum.

4. Wirral Primary Care Trust Involvement Strategy 2007 - 2010

The Primary Care Trust is currently developing its 'Involvement Strategy' which will set out its plans towards:

- Involving patients: as consumers of health care services and using their views to influence Primary Care Trust commissioning and help shape current and future health services.

- Involving citizens: to provide legitimacy and accountability for health policy and health care service provision decision making.
- Winning hearts and minds: enabling people to take a more active role in their own health and wellbeing.

The PCT will be involving people in the implementation of the strategy and input will be provided to all future area forums.

5. Wirral Primary Care Trust Commissioning Strategy 2007 – 2010

The PCT is currently developing its commissioning strategy. Further information regarding the strategy will be provided at the Forum.

6. The PCT would like to invite you to “Have your say”; we want to know what you think of your health service?

Wirral Primary Care Trust (PCT) is responsible for commissioning health services in Wirral. We want to know what you as a patient think of the services you have received, be it your family doctor, dentist, optician, pharmacist or community based service such as district nursing. We also want to know if you have any ideas for making services even better.

Your comments will be used to improve our services so that they continue to meet your needs and the needs of local people.

How can you submit comments to the PCT?

We aim to give all our patients and members of the public an opportunity to contact us through a variety of methods. You can go to our public web-site by clicking on to the icon on the home page, or you can place your comments on our on-line form. The following is a list of approaches you can use when contacting us to ‘Have your Say’.

- You can call in person to our PALs office at Laurie’s Centre, 136 Claughton Road, Birkenhead, Wirral CH41 6EY
- Call us on our freephone 0800 085 1547
- Write to us at FREEPOST HAVE YOUR SAY
- e-mail us at <mailto:Haveyoursay@wirralpct.nhs.uk>
- Have Your Say on line form at www.wirralpct.nhs.uk and go to home page and click on ‘Have Your Say’ document. Click on left hand side box ‘Have your say request form’ and you will then be guided through the ‘Have Your Say’ process.
- SMS text on 07781472493

What happens next?

If you provide your contact details when submitting your comments you will receive acknowledgement and if appropriate, after 21 days you will receive a formal response to your comments.

Section Four

Local Transport Update

Local Transport Plan (LTP) sets out the transport strategy for Merseyside.

The LTP is a document prepared by the five local authorities and Merseytravel.

The second LTP covers the period between 2006/2007 and 2010/2011 and contains a five year programme and a comprehensive set of performance indicators and targets.

Transport

Wrexham Bidston Electrification

The Forum will be familiar with the Local Transport Plan which sets out the transport strategy for Merseyside. The LTP is a document prepared by the 5 local authorities and Merseytravel.

The second LTP covers the period between 2006/7 and 2010/11 and contains a five year programme and a comprehensive set of performance indicators and targets.

Included within the LTP is reference to the electrification of the Wrexham Bidston rail line to link it to the existing Mersey electrics network.

The electrification of the Wrexham Bidston (Borderlands) Line involves the extension of the electrified network to all or part of the line between Bidston and Wrexham.

It also included the construction of new stations at Deeside and Woodchurch.

In 2005 consultants First Class Partnerships and Mott Mac Donald had looked at the physical infrastructure and what was needed to electrify the line.

Both considered a number of options with Mott Mac Donald report being more detailed but indicating greater costs.

During 2006 consultants Faber Maunsells had provide Benefit Cost Ratios for a number of options.

Earlier this year (Jan 07) Neil Scales, Director General of Merseytravel attended the Streetscene and Transport Services Overview Committee to update members on the scheme and indicated that the following actions need to be taken to progress the scheme;

- (1) Further discussions with the Welsh Assembly – Neil Scales has been discussing the issues with WAG.
- (2) Clear indication of the costs of the Project with Network Rail undertaking work which would give a clearer understanding of the work that had been carried out to date using the GRIP (Guide to Rail Investment Projects) scale. They had been asked to provide an estimate of the cost of taking forward the design to a higher GRIP level. This study is currently underway.
- (3) Merseytravel would be considering this project along with other possible rail projects which would require funding through the Regional Funding Allocation process.
- (4) The development of greater costing detail was important to be able to provide a greater certainty of the Benefit Cost Ratio as the intention would be to include the

project in the Regional Funding Review which was likely to take place in the next two years. This would effectively cover the English element of the funding profile.

- (5) The overall capital funding of the project if approved would however come from a combination of English and Welsh Government finance. A separate application to the Welsh Assembly would be required.
- (6) Revenue funding was a separate issue. It was likely that a revenue funding gap would exist and a means of bridging the gap would need to be identified.

Future updates will be provided to the Forum as the project progresses. If any of the area forums want more information on any aspects of the capital programme we could come along at the next round of forums in February/June 2008 a presentation if the forums think that this would be useful.

Julie Barnes, Principal Officer (Forward Planning & Strategy) Technical Services, traffic management Division, Forward Planning/travelwise.

Julie Barnes@wirral.gov.uk or 0151 606 2004

METROPOLITAN BOROUGH OF WIRRAL
CABINET - 28TH MARCH 2007
REPORT OF THE DIRECTOR OF TECHNICAL SERVICES
LOCAL TRANSPORT PLAN PROGRAMME 2007/08

1.0 EXECUTIVE SUMMARY

1.1 Following the announcement by the Department for Transport (DfT) in December 2006, approving a Local Transport Capital Expenditure Settlement for Wirral of £6,549,000 for 2007/08, this report sets out a draft transport capital programme in line with the Local Transport Plan (LTP) targets.

1.2 This report is identified in the Forward Plan.

2.0 BACKGROUND

2.1 Members will be familiar with the Local Transport Plan (LTP) for Merseyside, which sets out the transport strategy for Merseyside. The second LTP (LTP2) covers the period between 2006/07 and 2010/11 and contains a 5-year programme and a comprehensive set of performance indicators and targets.

2.2 Future funding allocations will be dependent upon the successful delivery of the LTP targets over the coming years. Therefore, it is necessary for Wirral's transport capital schemes to deliver the outcomes necessary to help meet this aim.

3.0 PROGRAMME REVIEW

3.1 The second Merseyside LTP was submitted to the Government in March 2006. LTP2 contains 41 targets – some of which are mandatory. In order to ensure that these targets are managed effectively, they are delegated between the various Merseyside LTP sub-groups. As such, the sub-groups are responsible for the targets' monitoring and reporting.

3.2 For LTP2, the Government introduced four 'shared priority' areas: Congestion, Road Safety, Accessibility and Air Quality/ Environment. Each target, and indeed each transport scheme, is likely to contribute to the delivery of more than one of these 'shared priorities', however, there is generally one that can be identified as the 'main' priority.

3.3 Consequently, the LTP programme for 2007/08 (see Appendix) is presented differently to last year. Members will note that the main budget headings reflect the four shared priorities and that the sub-headings more closely reflect the LTP2 objectives and policies. To ensure effective monitoring, each is owned by the LTP sub-group that is responsible for the respective targets.

3.4 Whilst it is essential that each of the proposals help towards meeting the delivery of the various LTP2 targets, it is evident that some schemes contribute towards a greater number of targets than others. In order to inform the funding allocations for 2007/08 consideration has been given to target delivery, however, the relative significance of each target also has to be borne in mind, along with the highway responsibilities that the authority has in terms of statutory duties.

- 3.5 Therefore, to assist the continued development of future transport capital programmes, a further piece of work will be undertaken over the coming months to develop an improved appraisal framework. This framework will provide a transparent process and help further improve scheme prioritisation, whereby ensuring funding will be allocated to projects that have the most benefits for LTP2 delivery and/or statutory obligations.
- 3.6 This framework will also be applied to longer-term projects that might be introduced into the LTP process in the future. To justify future schemes, such as specific junction improvements, it will be necessary to have a clear framework upon which decisions are based. Consequently, should appraisal of a particular project, in terms of LTP delivery, not provide strong justification then the project may not receive funding prioritisation in the LTP programme and it might be necessary for alternative funding to be acquired for the project's implementation to be pursued.
- 3.7 Should Members, through the Area Forums, be aware of potential junction or transport projects that might be considered in this appraisal process, I would appreciate any suggested locations to be forwarded to me by the end of June 2007. As the success of any project will be dependent upon its appraisal against LTP criteria, I would appreciate if members would also include the reasoning for their nominations and what element(s) of the LTP strategy each project would help to deliver.

4.0 SHARED PRIORITIES, TARGETS AND SCHEMES

4.1 Congestion

4.1.1 This shared priority contains schemes and initiatives that are primarily focussed on reducing/managing levels of congestion and the negative impact of the motor vehicle, and/or promoting public transport and the effective movement of freight. This is particularly relevant in terms of the LTP Person Delay Indicator on part of the A552 corridor between Prenton and Birkenhead. This shared priority also has a supporting role to the authority's Network Management Duties under the Traffic Management Act 2004, which require highway authorities to manage and ensure the expeditious movement of traffic.

4.1.2 Measures might include:

- Strategic highway improvements
- Parking (demand) management
- Area traffic control
- Intelligent transport systems
- Bus priorities
- Park and ride schemes
- Strategic signing on freight routes.

4.1.3 The following table shows the respective LTP2 performance indicators and targets associated with congestion:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP2	Change in area wide road traffic	9.2% cap on growth to 2010/11
LTP5	Bus punctuality	90% by 2012/13
LTP6	Changes in peak traffic flows to LCC (7-10a.m.)	7% cap on growth to 2010/11
LTP7	Congestion (Person Delay)	6.4% increase in traffic leading to a 4.3%

		increase in journey time over the life of the LTP2
BVPI 102	P.T. patronage (bus, rail)	Bus: 1% growth to 2010/11 Rail: 7.9% growth to 2010/11
BVPI 104	Satisfaction with local buses	65% by 2009/10
L1	Sustainable transport as the final mode for air passengers	12% - 2008/09, 14% - 2010/11
L2	HGV journey times on designated freight routes	Capped at 1/3 rd of increase in traffic levels
L3	Limit current number of car parking spaces in LCC	16,500 public off-street cap
L4	% of network below threshold speeds during peak periods	Monitoring only
L5	Extent of peak spreading	Monitoring only
L6	Road works coverage	Monitoring only
L7	Park & Ride usage	35% increase by 2010/11

4.2 Road Safety

4.2.1 This shared priority not only contains the more traditional types of scheme to reduce road accident casualties but also those to ensure a safe and well maintained highway asset. Road safety measures undertaken as part of the LTP strategy can also contribute to the Council's road safety stretched target.

4.2.2 Road safety schemes can be split into two principal types: Those that meet accident reduction criteria and those that are not required to meet such criteria. The former are essential Local Safety Schemes (LSS) to reduce road accident casualties and can comprise of speed reductions schemes and junction / route improvements. Non-criteria safety schemes include Safer Routes to School, street lighting and structural maintenance programmes. In order to enhance previous years' road safety programmes, a NEW budget heading of "Community Projects" has been included in the LTP capital programme for 2007/08 to fund initiatives such as "20 is Plenty" and recognise recent concerns raised by elected Members in this area.

4.2.3 The following table shows the respective LTP2 performance indicators and targets associated with road safety.

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
PI 99 (X)	Total killed and seriously injured casualties	40% reduction by 2010
PI 99 (Y)	Child killed and seriously injured casualties	55% reduction by 2010
PI 99 (Z)	Total slight casualties	No change in absolute numbers to 2010
BVPI 187	Footway condition	Wirral – 18%
BVPI 223 (96)	Principle Road Condition	National survey data processing problems; DfT aware of issue & effects on target setting.
BVPI 224a (97a)	Non-Principle Classified Road Condition	Target to be set after June 2007
BVPI 224b (97b)	Unclassified Road Condition	Wirral – 4% by 2010

4.3 Accessibility

4.3.1 New to LTP2, the Access Plan sets out a strategy to ensure access health care, education and jobs and opportunities created through regeneration. It is anticipated

that external funding will provide the main expenditure for this work therefore the LTP programme is relatively modest.

4.3.2 The LTP partners will:

- Pursue improved bus services
- Review the role of Demand Responsive Transport (DRT)
- Build upon the expertise of the Community Transport Sector
- Continue the TravelWise campaign
- Encourage the development of Travel Plans with businesses and schools

4.3.3 The following table shows the respective LTP2 performance indicators and targets associated with accessibility:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP1	National Accessibility Indicators	Monitoring only
L8	No. of rural households within 800m of an hourly or better bus service	Minimum 95% standard to be maintained through LTP2 period
L9	No. of rail stations upgraded to meet preset standards for (a) facilities & (b) access	By 2010/11: (a) 15; (b) 5
L10	BVPI 165 (accessibility of pedestrian crossings)	Wirral – 96% by 2010/11
L11	Bus based physical access (a) % low floor vehicles (b) % near level boarding via access kerbs	(a) 88% by 2010/11 (base 35%) (b) 32% by 2010/11 (base 12%)
L12	Affordability – Index of transport usage costs	Monitoring only
L13	Accessibility – Economic impact: Accessibility of workless residents to employment locations	Average 1% per annum improvement (target developed with Job Centre Plus)
L14	Accessibility – Education: % NEET group to access post 16 establishment	Average 1% per annum improvement (target developed with Learning & Skills Centre)
L15	Crime / fear of crime on and around public transport: (a) No. of broken window incidents reported on PT (b) Proportion of people who are discouraged from PT use at night	Monitoring only

4.4 Air Quality/Environment

4.4.1 The final shared priority is to improve air quality, the quality of life and the environment. The aim of this priority area is to support sustainable travel modes to provide alternatives to the private car, including walking and cycling, as well as works to improve local environmental conditions.

4.4.2 This shared priority contains:

- Local environmental works, e.g. Home Zones and relevant junction improvements
- Walking schemes, i.e. pedestrian signals, dropped crossings and pedestrian refuges and signing
- Cycleways and cycle storage facilities

4.4.3 The following table shows the respective LTP2 performance indicators and targets associated with air quality / environment:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP3	Cycling – Index of usage	10% increase by 2010/11
LTP4	Mode share of journeys to school	Due 2007
LTP8	Pollutant concentrations within AQMAs	28%, 13% and 10% reductions in emissions at receptor sites in AQMAs
L16	Estimated transport related emissions (tonnes/year) of CO, nitrogen oxides & particulate matter	Monitoring only
L17	Vehicle mileage in the AQMA or area of exceedance	7% traffic growth cap (AQMA1) and 9.2% traffic growth cap (AQMA2)
L18	Environmental standard of bus fleet (Euro111 or equivalent)	70% of fleet to meet standard by 2011 (baseline 35%)
L19	Physical Activity Indicator	Monitoring only

4.5 Transportation Planning

4.5.1 In addition to the four shared priorities above, the LTP programme contains an additional budget heading of transportation planning. Due to the constantly evolving range of demands linked to the LTP delivery, this funding stream ensures that effective forward planning can take place.

4.5.2 The type of projects under this heading include:

- Preliminary design of schemes and measures that are in the forward programme
- Acquisition of land
- Research to inform strategy development and identify future schemes.

5.0 DRAFT 2007/08 TRANSPORT CAPITAL PROGRAMME

5.1 Wirral Council's total 2007/08 Local Transport Capital Expenditure Settlement of £6,549,000 is made up as follows:

• Maintenance Block	£2,515,000
• Bromborough Pool Bridge (PRN)	£ 500,000
• Integrated Transport Block	£3,534,000
TOTAL	£6,549,000

5.2 The Maintenance block includes road, footway and bridge structural maintenance works. The Integrated Transport block covers the remaining elements of the LTP programme, including walking and cycling, local safety schemes, highway and public transport improvements, and traffic management schemes.

5.3 The Appendix shows Wirral's draft 2007/08 programme set in the context of the LTP2 shared priorities and policy headings. For additional information, it also includes the comparable levels of funding that were approved for 2006/07.

5.4 Due to the necessary level of analysis required for some of the budget heads, I am, however, unable to provide a breakdown of all elements of the programme at this time. Therefore, I propose to bring a separate report to elected Members in the Committee cycle in May 2007 covering cycling, pedestrian improvements, road safety, school travel and structural maintenance. These block allocations are highlighted in the Appendix with an asterisk (*) as being subject to a more detailed report.

6.0 FINANCIAL AND STAFFING IMPLICATIONS

- 6.1 Future levels of LTP funding will be dependent upon the successful delivery of the LTP programme and successful progress towards meeting the LTP2 targets. Running parallel to this, the level of funding via the LTP process is expected to reduce nationally. In terms of Wirral, it is likely that the annual LTP allocations will reduce by over £600,000 between 2007/08 and 2010/11.
- 6.2 Staff from my Department will continue to provide Wirral's input to the LTP and its strategic development. However, delivery of the transport capital programme will continue to have an impact on staffing requirements, particularly in the areas of work that require detailed accident analyses and public consultation prior to the scheme identification and implementation. It may be necessary, therefore, to appoint consultants to undertake certain categories of work so that I have the required flexibility to deliver the proposed programme of works.
- 6.3 Revenue implications – There will be increased maintenance costs or, in some instances, savings arising from specific projects. Where these arise, they will be detailed when projects are brought to Members for approval. However, it is recognised that levels of revenue funding available to the authority are not comparable to the level of capital infrastructure that is being implemented as part of the transport strategy.

7.0 EQUAL OPPORTUNITIES IMPLICATIONS

- 7.1 There are no specific ethnic minority, elderly persons or equal opportunities implications arising directly from this report. The transport strategy, which underpins the LTP, includes measures to assist the transport needs of all sections of the community.
- 7.2 In addition, the Accessibility Plan within LTP2 identifies current transport barriers to key destination across Wirral. This work will inform the identification of potential transport proposals to improve opportunities for all people.
- 7.3 Wirral's highway and transport proposals consider the needs of people with disabilities and impaired mobility, as set out in the Merseyside Code of Practice on Access and Mobility, which takes full account of the requirements of the Disability Discrimination Act 1995.

8.0 PLANNING IMPLICATIONS

- 8.1 In accordance with DfT guidelines, the LTP2 is closely aligned with the Unitary Development Plan (UDP) and other strategic and local policies, including the Regional Transport Strategy, Wirral's Tourism Strategy and local environmental, social and economic regeneration strategies.
- 8.2 The Merseyside authorities are currently developing a Supplementary Planning Document (SPD) regarding land use and transport, which will improve linkages within the planning approvals' process. It is intended that the SPD be approved and implemented in the near future and will be reported to Members separately in due course. Members will note that the SPD was particularly noted by the Government in the settlement letter as "indicative of forward thinking on the links between transport and planning".

9.0 COMMUNITY SAFETY IMPLICATIONS

- 9.1 Most of the schemes in the Transport Capital Programme have positive Community Safety Implications, either through improvements in road safety (e.g. introducing physical changes to the highway) or improvements in personal safety (e.g. installing better street lighting).
- 9.2 LTP2 directly addresses the Government's shared priority of road safety, which links closely with the council's Local Performance Service Agreement (LPSA) to reduce traffic accidents.
- 9.3 Furthermore, LTP2 complements the Housing Market Renewal Initiative by helping to improve the street environment.
- 9.4 The LTP2 complements the majority of the Council's corporate objectives, however, it is directly linked to that of 'Improving Transport'.

10.0 HUMAN RIGHTS IMPLICATIONS

- 10.1 There are no specific human rights implications arising directly from this report.

11.0 LOCAL AGENDA 21 IMPLICATIONS

- 11.1 Sustainability and LA21 issues are common threads running through all the transport policies.
- 11.2 Specific elements of LTP2 include:
- Sustainable Environmental Assessment (SEA) of the strategy;
 - Joint working with health authorities and the promotion of walking and cycling;
 - Reduction of transport related pollution;
 - Encouraging greater use of public transport and non-motorised modes of transport;
 - Development of Travel Plans with schools and businesses; and
 - Merseyside 'TravelWise' – the initiative that is specifically helping to make an important contribution to people's behaviour change and the promotion of alternative modes of travel to the private car.

12.0 ACCESS TO INFORMATION ACT

- 12.1 No background papers have been used in the preparation of this report.

13.0 LOCAL MEMBER SUPPORT IMPLICATIONS

- 13.1 The LTP contains a Wirral-wide transport strategy and implementation plan.

14.0 RECOMMENDATION That:

- (1) the transport capital programme for 2007/08 be approved;
- (2) Members inform the Director of Technical Services of potential future highway/transport schemes, for inclusion in the forthcoming appraisal framework, by the end of June 2007; and
- (3) in view of the fact that the capital allocation is valid for only one year, the Director of Technical Services, in consultation with party spokespersons, be authorised to arrange the redistribution of funding between budget heads according to the changing demands of the programme.

DAVID GREEN, DIRECTOR TECHNICAL SERVICES

Section Five

Area Forum Funding Progress Report

Every year each area forum has funding to give out to small community groups within their ward area. This funding is to help and support services that benefit the community. This section provides an update on how some of this money has been spent in this area.

Applications received for the financial year 2007/2008 for the West Wirral Area Forum

The availability of funding was publicised widely including an advertisement in the Wirral Globe, publicity leaflets at information points including leisure centres, one stop shops, libraries across all of the wards and through the area forums. The applications were assessed by a panel made up of local Councillors and community representatives.

There was £15,500.00 of funding available broken down as follows

- CIF £11,000.00
- Community Safety £3,000.00
- LA21 £1,500.00

The panel met on 3rd July to consider the applications, details are given below.

SA	2	West Wirral Lions Club	To contribute towards message in a bottle scheme	£0.00	£500.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Safety Fund.
SA	13	Melrose Hall	To replace last four windows in building with double glazing to reduce heating costs.	£800.00	£0.00	£0.00	£800.00	Panel considered this to be a good project and agreed to contribute £800.00 towards this from the Community Initiatives Fund.
SA	29	West Kirby Concourse Singers	To purchase a second hand piano.	£400.00	£0.00	£0.00	£400.00	Panel considered this to be a good project and agreed to contribute £400.00 towards this from the Community Initiatives Fund.
SA	39	West Kirby Light Opera Society	To cover running costs for the group.	£500.00	£0.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Initiatives Fund.

SA	75	Hoylake Cottage Hospital	To run pottery classes at the Hoylake Cottage Day Centre.	£500.00	£0.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Initiatives Fund.
SA	76	Friends of Grange Community Park	To contribute towards the redevelopment and upgrading of Grange Community Park and Cemetery.	£0.00	£0.00	£1,050.00	£1,050.00	Panel considered this to be a good project and agreed to contribute £1,050.00 towards this from the Local Agenda 21 Fund.
SA	78	Hoylake Business Group	To contribute towards Hoylake Christmas extravaganza on 1st - 2nd December 2007.	£750.00	£0.00	£0.00	£750.00	Panel considered this to be a good project and agreed to contribute £750.00 towards this from the Community Initiatives Fund.
SA	82	Hilbre Scout Group	To contribute towards the cost of providing a disabled toilet at our headquarters.	£1,000.00	£0.00	£0.00	£1,000.00	Panel considered this to be a good project and agreed to contribute £1,000.00 towards this from the Community Initiatives Fund.
SA	85	West Kirby Football Club	To contribute towards full size aluminium goal posts.	£400.00	£0.00	£0.00	£400.00	Panel considered this to be a good project and agreed to contribute £400.00 towards this from the Community Initiatives Fund.
SA	90	Grange Hill Allotment Society	To provide fencing and gate on the main allotment entrance to improve security of the allotments and allotment holders.	£0.00	£500.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Safety Fund, on condition that the society raise the additional £2000.00. (If the society is unable to raise the additional amount then the funding must be returned).

SA	97	Hoylake Central Bowling Club	To attract new members and provide secure training areas and club house by repairing and returning bowling surface to prime condition.	£500.00	£0.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Initiatives Fund.
SA	135	Hoylake Choral Society	To purchase three adjustable platforms and six handrails for use at concerts given by the group at the Hoylake Chapel.	£750.00	£0.00	£0.00	£750.00	Panel considered this to be a good project and agreed to contribute £750.00 towards this from the Community Initiatives Fund.
SA	136	St Bridgets Community Centre Appeal	To contribute towards the redevelopment and extension of St Bridgets community centre.	£500.00	£0.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 towards this from the Community Initiatives Fund.

Id		Organisation	CIF Awarded	CS Awarded	LA21 Awarded	Total Awarded
MA	3	Royal Army Service Corps & Royal Corps of Transport (RASC & RCT) Association	£30.00	£0.00	£0.00	£30.00
MA	6	Wirral Disability Swimming Development Group	£250.00	£0.00	£0.00	£250.00
MA	11	Birkenhead Choral Society	£125.00	£0.00	£0.00	£125.00
MA	36	Families need Fathers (FNF) - Wirral	£250.00	£0.00	£0.00	£250.00
MA	42	The Rape and Sexual Abuse Centre (RASA)	£200.00	£0.00	£0.00	£200.00

MA	47	Sundowns (originally funded £200.00 but funding given from other forums covered the whole of the project)	£0.00	£0.00	£0.00	£0.00
MA	52	Wirral Festival of Music, Speech and Drama	£30.00	£0.00	£0.00	£30.00
MA	59	Wirral Community Pipe Band	£100.00	£0.00	£0.00	£100.00
MA	61	Irby, Thurstaston and Pensby Amenity Society	£250.00	£0.00	£250.00	£0.00
MA	77	Wirral Citizens Advice Bureau (CAB)	£675.00	£0.00	£0.00	£675.00
MA	92	Wirral Society of the Blind and Partially Sighted	£500.00	£0.00	£0.00	£500.00
MA	114	Victim Support and Witness Service Merseyside	£0.00	£150.00	£0.00	£150.00
MA	121	Wirral Raynet	£0.00	£100.00	£0.00	£100.00
MA	122	PTFA Elleray Park School	£0.00	£0.00	£200.00	£200.00
MA	123	South Wirral Young Persons Project (Wirral Youth Service)	£0.00	£0.00	£0.00	£0.00
MA	125	Listening -2-U	£300.00	£0.00	£0.00	£300.00

The above organisations submitted requests to more than one area forum, the amounts detailed show how much the West Wirral area forum awarded.

There is still an amount of £4,190.00 left in the fund broken down as follows

- CIF £2,440.00
- Community Safety £1,750.00

It was agreed by the panel to carry this funding forward to the next financial year.

Section Six

Local Area Forum Plan Update

The area forum plan is a useful tool for everyone who has an interest in improving the local area as it will not only provide area forum members with a work programme of actions to be addressed, but will also ensure that local people have a means of monitoring the impact and progress of the area forum and the difference it is making to quality of life in the area.

Area forum plans form part of a much wider agenda for improving local services across the whole of Wirral and will influence the work of the local strategic partnership and the ongoing development of Wirral's local area agreement.

This section provides an update on some of the issues that have been resolved for this area forum.

CABINET – 20 JUNE 2007 REPORT OF THE DIRECTOR OF TECHNICAL SERVICES

ROAD SAFETY

The Local Transport Capital Programme, which was considered and approved by Cabinet on 28th March 2007, sets out project details relating to proposed schemes within the areas of road safety, school travel, structural road maintenance, walking and cycling.

The Local Transport Plan (LTP) for Merseyside, which sets out the transport strategy for Merseyside. The second LTP (LTP2) covers the period between 2006/07 and 2010/11 and contains a five year programme and a comprehensive set of performance indicators and targets

On 28th March 2007, Cabinet approved the report (Minute 310) on the Local Transport Plan (LTP) Programme described how, in accordance with Government guidance, the new LTP is constructed to relate to four “shared priorities” – Road Safety, Congestion, Accessibility and Air Quality/Environment.

Consequently, the LTP programme for 2007/08 has been revised to match these priorities and more effectively reflect LTP objectives and policy areas.

This shared priority contains the more traditional types of scheme to reduce road accident casualties as well as those to ensure a safe and well-maintained highway asset. Road safety measures undertaken as part of the LTP strategy can also contribute to the Council’s road safety stretched target

WALKING AND CYCLING

The following programmes comprising of pedestrian signal controlled crossings, dropped kerb crossings, pedestrian refuges, pedestrian signing and public rights of way, are proposed to encourage walking through better environments where it safe and attractive to walking

The Walking Strategy deals with the following specific programmes and recommends works/allocations for each of the following headings:-

	<u>Allocation</u>
Pedestrian Signals	£140,000
Walking/Pedestrian Dropped Crossing	£26,000
Pedestrian Central Refuges	£26,000
Signing for Pedestrians	£10,000
Public Rights of Way	£15,000

	£217,000

Area Forum – Heswall, Pensby, & Thingwall	£16,300
Area Forum - Bromborough & Eastham	£16,300

Further details of this report will be included in the Area Forum Plan for 07/08

Section Seven

Streetscene Update

Wirral Council's Streetscene department is the main point of contact for people wishing to report issues affecting their area such as recycling, condition of roads, street lighting etc.

This section provides a report on the recent activities carried by the Streetscene department.

Residents Parking Zones The Residents' Parking Zones consultations for seven pilot areas have been completed. The seven areas were:

- **Atherton Street area, New Brighton** – near to New Brighton train station and a small number of businesses.
- **Alexandra Road area, West Kirby** – Near to boating lake, beach, shops and Coronation Gardens.
- **Grasmere Drive area, Wallasey** – Just outside of Liscard resident parking scheme. Near to local shops.
- **Barnston Lane area, Moreton** – To the north of an existing small scheme. Within Moreton town centre where there is generally low provision for commercial off-street parking.
- **Probyn Road/Ponsonby Road, Wallasey Village** – Near to train station.
- **Acacia Grove area, West Kirby** – Mixed residential/commercial use, close to train station, shopping centre and leisure areas.
- **Brookfield Road/Brookfield Gardens, West Kirby** – primarily residential with displaced parking related to nearby businesses and train station.

The findings of the consultation were recently reported to Wirral Council's Cabinet. The resolution is that Residents' Parking WILL NOT be implemented in the 7 pilot areas as the majority of residents involved did not want the schemes. Wirral Council will now write to all those involved.

In future, people will refer to their Area Forum Coordinator to request a Residents' Parking Scheme. Area Forum Coordinators will be provided with information in time for the next meetings. (Not October's meetings)

School children win road safety prize: In conjunction with Merseyside Police and Radio City, Wirral Council have presented a £1000 prize to Rock Ferry High School for their outstanding entry in our Road Safety video competition. Pupils from Wallasey School, Park High School, Rock Ferry High School, and Woodchurch High School scripted, directed, filmed and edited videos, aimed at getting road safety messages across to other young people.

All of the films were excellent and we couldn't possibly pick the winner - so we gave the opportunity to Wirral's young people to vote online for their favourite video, and Wallasey were the clear winners. The videos can still be viewed online on Radio City's website www.radiocity.co.uk/roadsafety

Recycling update: All Wirral Residents' should have recently seen a "Recycling Update" wrapped around the Wirral Globe Newspaper. To re-cap:

Grey bins – recycling: Since the roll out of the grey recycling bin across Wirral, the recycling rates for the borough have rocketed! The latest figures show that approximately 32% of Wirral's waste is being recycled, as opposed to 12% this time last year.

Grey bins have been rolled out gradually over the last 9 months and now 95% of properties are on the scheme. Those who live in flats or multiple occupancy housing will be joining the scheme soon. The grey bin is for plastic bottles, glass bottles, jars, cans and tins, paper and card and other dry recyclables. Whilst food waste, plastic bags, plastic containers, foil and textiles go in the green bin as normal, and garden waste goes in the brown bin.

Message from Director of Technical Services: "I would like to thank all the residents of Wirral for their support and participation so far. I am aware that there were teething problems to begin with, as all major changes take time to get used to, but now the system is working excellently and our latest recycling figures prove that."

Also, certain households who received their grey bins very early on in the scheme will be receiving literature very shortly, informing them that there has been a slight change in what they can put in their grey bin. As they were the first to get the bins, it was thought that the MRF recycling facility at Bidston would be able to process foil and certain plastic containers. However, foil and certain plastic containers such as yogurt pots are not able to be separated from the other materials very well. They tend to end up in the paper stream which increases the risk of the paper bails being rejected from the mill that finally recycle the paper. Therefore the only form of plastic that we can accept in the grey bin is all types of plastic bottles. All other kinds of plastic can not be recycled in your grey bin scheme. Neither can foil, or foil lids.

Brown bins – garden waste: 17,000 Wirral Households were taking part in a combined food and garden waste brown bin pilot. People on this pilot will have originally received a small brown kitchen caddy, along with their brown bin, and instructions about how food waste and garden waste could be put in the brown bin. These households will have recently received information telling them that the pilot scheme has now finished, and that brown bins will be for garden waste only from now on.

The pilot has concluded that it is better to collect garden waste only in our brown bins. This is because processing a combined collection of food and garden waste is a complicated and expensive way of collecting organic waste. If successful it could have helped reduce the amount of organic waste sent to landfill and increased Wirral's recycling rate. Unfortunately, due to a combination of the following factors, the scheme hasn't helped us to reach these targets:

- The composting units have struggled to maintain consistency with the biological reaction necessary for this type of enclosed composting.
- We've actually received very little food waste from residents as a whole, which meant the scheme was not cost-effective.
- Residents had concerns over putting food waste directly into a bin without wrapping.

Due to the above issues, the Council did not receive the benefit it expected in terms of weight of recycling, and now plans to reassess food recycling. There are many new options available, but these depend on facilities offered by Merseyside Waste Disposal Authority, with whom we are working to research and develop the best options.

Home Composters: We are offering low cost composters to Wirral households, in conjunction with Recycle Now. Up to a third of an average household bin can be composted. Items such as fruit and veg peelings, shredded paper, teabags, flowers and cardboard egg boxes can be easily composted at home.

www.recyclenow.com/compost 0845 077 0757

Future footway works planned: Burlingham Avenue, West Kirby,

Carriageway Retread sites programmed:

DEVONSHIRE ROAD

WEST KIRBY

Carriageway Surface Treatment sites completed (or due to be completed within the next 2-3 weeks)

SHAWS DRIVE

HOYLAKE & MEOLS

MONKSWAY

WEST KIRBY & THURSTASTON

FLECK LANE

WEST KIRBY & THURSTASTON

Footway Surface Treatment sites completed (or due to be completed within next 2-3 weeks)

SHAWS DRIVE

HOYLAKE & MEOLS

HILLSIDE ROAD

WEST KIRBY & THURSTASTON

FLECK LANE

WEST KIRBY & THURSTASTON

DEVONSHIRE ROAD

WEST KIRBY

KIRBY PARK

WEST KIRBY

Section Eight

Equalities & Diversity

The Equality Standard for Local Government (ESLG) provides a framework for local authorities to deliver continuous improvement in relation to fair employment and equal access to services.

The standard has six strands or pillars:

- Race
- Disability
- Gender
- Age
- Sexual Orientation
- Religion or belief

New equality and diversity policy and strategy for Wirral Council

The Equality Standard for Local Government (ESLG) provides a framework for local authorities to deliver continuous improvement in relation to fair employment and equal access to services.

The standard has six strands or pillars and these are: Race, Disability, Gender, Age, Sexual Orientation and Religion or belief

Wirral has a new equality and diversity policy which sets out the council's commitment to fair employment and equitable service delivery and includes detailed statements in relation to all six strands of the equality standard. It also sets out the legislative framework within all local authorities must operate.

The council currently has a statutory duty to produce schemes which address any negative impact in respect of race, disability and gender, all of which can be found on the Council's website.

Main site www.wirral.gov.uk
or use the following link http://10.107.1.50/Personnel/EO_Policy.htm

Alongside its new equality and diversity policy, Wirral has introduced an equality and diversity strategy. The strategy recognises that Wirral has particular challenges in relation to this area of work, and that the council must work at all levels to progress this important agenda.

The authority has mechanisms to ensure all departments regularly discuss equalities. There is, for example, a cross-cutting corporate group which meets regularly to assess the progress of departments through the equality agenda. In this way the council works to address any areas of weaknesses in employment practice or service delivery.

Council staff diversity forums go from strength to strength

An employee diversity forum has long been established within the council. This group consists of staff from across the local authority and brings together issues relating to the six strands of the equality standard.

The group meets regularly before the council's corporate group, in order for the forum's views to inform strategic discussions. For more information about the employee diversity forum please contact Steve Russell (Chair) on 0151 691 8656 or email steverussell@wirral.gov.uk

More recently, two further staff diversity forums have been set up specifically designed to align to a particular strand, the gender diversity forum (women's group), and disability diversity forum.

The gender diversity forum has met twice since their inaugural meeting in May with the next meeting scheduled for 19th September. The focus of this meeting will include agile working and transforming working practices to meet the future and addressing the gender imbalance within the top 5% of staff within the Council.

For more information please contact Christina Bebbington (temporary Chair) on 0151 691 8063. or email christinabebbington@wirral.gov.uk

The disability diversity forum has met three times since their inaugural meeting in May discussions have included terms of reference for the group and discussing council communications aimed at raising awareness about the reasonable adjustments to which people with disabilities are entitled.

For more information please contact Ged Smyth (temporary Chair) on 0151 691 8217 or email gedsmyth@wirral.gov.uk

If you are interested in finding out more about what the council is doing about equality and diversity please visit the council's website where you can also have your say.

Wirral Black and Racial Minority Partnership established

The Wirral Black and Racial Minority Partnership (WBRMP) held its inaugural meeting on the 18th July 2007.

The aim of the WBRMP is to provide Wirral Black and Racial Minority communities with a co-ordinated voice to enable them to become more involved in local issues that affect their lives.

The Partnership has recently agreed its constitution and appointed officers. Presently, they are being supported by the Wirral Voluntary and Community Sector Network, Community Engagement Team at Bebington CVS.

The Partnership is hoping to hold their official launch on 3rd October this year in The Laurie's Centre.

Current members of the Partnership include; Wirral African and Caribbean Community Voice, Wirral Cultural Diversity Group, Irish Community Care, Wirral Change, Wirral Sikh Association amongst others.

If you are interested in the work of the Partnership or wish to join please contact Julie Johnson or Karen Livesey 0151 645 4038.

Mayoral reception for Wirral's leading BME community members

The Mayor of Wirral, Councillor Phil Gilchrist, held a reception for Wirral's leading BME community members at on 6th September in the Round Room, Wallasey Town Hall.

The council recognises the growing diversity in Wirral and wanted to provide a forum to meet with those who represent both the established and the emerging minority communities.

Although informal, the reception offered an opportunity to discuss any issues that are of concern and a selection of senior council officers were in attendance.